

1. What if I have used a recalled formula and child shows signs of illness, such as fever, along with poor feeding, crying, or very low energy? Call your child's health care provider and seek medical care right away.
2. How do I know if my infant formula is recalled? Please check Abbott website here www.similacrecall.com and select *Check Lot Number* to enter Lot Number.
3. What if I have recalled infant formula? Do not use recalled infant formula. Return any recalled Similac infant formula to the store where it was bought for an exchange, substitute product, store credit, or a cash refund.
4. Are WIC authorized stores allowed to exchange or refund my purchase of recalled infant formula? Yes, all WIC authorized stores received notification from TN WIC on 2/22/2022 to allow all WIC customers the option to exchange the recalled infant formula and/or receive a substitute infant formula, store credit, or a cash refund. Based on infant formula availability, the store may have limited options.
5. What if the store does not have an infant formula alternative to Alimentum or Elecare infant formula? Please ask your local Health Care Provider for a new Therapeutic Formula Request and return it completed to your local WIC clinic. Then, contact your local WIC clinic to make sure they received the completed Therapeutic Request and they will work with you to reissue a substitute.
6. Can TN WIC issue an alternate brand, type, or form of infant formula? Yes, TN WIC may currently reissue the following infant formulas onto your TNWIC EBT Card:
 - Similac Advance Concentrate or Ready To Feed form
 - Similac for Spit Up Ready To Feed form
 - Similac Isomil Powder, Concentrate, or Ready To Feed form

**TN WIC is working on adding additional infant formula brands, types, and forms to reissue on the TNWIC EBT card.*

7. What are infant formula substitutions to Similac products?

Similac Formula (all powdered form)	Alternate Brands, Types, and Forms
Similac Advance®	Similac Advance Concentrate (Concentrate)
	Similac Advance Ready to Feed (Ready To Feed)
	Similac 360 Total Care (Powder 30.8 oz.)
	Similac Pro-Advance (Powder 30.8 oz)
	Enfamil Premium Infant (Powder/Concentrate/Ready To Feed)
	Enfamil Premium A2
	Enfamil Neuropro Infant
	Enfamil Enspire
	Gerber GoodStart Gentle Pro Infant
	Gerber GoodStart Gentle Pro Infant (Ready To Feed)
	Gerber GoodStart Gentle Pro Infant (Concentrate 8.1 oz.)
	Parent's Choice Advantage
Similac Total Comfort®	Enfamil Reguline (Powder 12.4 oz.)
	Similac Pro-Total Comfort (Powder 29.8 oz)
	Enfamil Gentlease
	Enfamil Enspire Gentlease
	Gerber Good Start SoothePro
	Parent's Choice Gentle (Powder 21.5oz= 154oz)
Similac Spit Up®	Similac Spit Up (Ready To Feed)
	Enfamil AR (powder 12.9oz.; 19.5oz.)
Similac Sensitive®	Similac Sensitive (Ready To Feed)
	Similac 360 Total Care Sensitive (Powder 30.2 oz)
	Similac Pro-Sensitive (Powder 29.8 oz)
	Enfamil NeuroPro Sensitive (Powder 19.5 oz)
	Parent's Choice Sensitivity (Powder 12 or 32 oz.)
EleCare® note- for more severe allergies/malabsorption	Mead Johnson PurAmino (Powder 14.1 oz.)
	Nutricia Neocate (Powder)
	Nestle Alfamino (Powder 14.1 oz.)
Alimentum®	Alimentum (Ready To Feed)
	Nutramigen (Powder)
	Gerber GoodStart Extensive HA (Powder 14.1 oz.)
	Pregestimil (Powder)